



Date

[Owner Name from column G]

[Owner 1 Address from column H]

[Owner 1 Address from columns I, J, K]

[Owner 1 Address from column L, M, N]

Notice of Print-on-Demand License Plate order delay

Dear [owner1]

This is a letter from the Colorado Division of Motor Vehicles, Vehicle Services Section informing you of a delay in processing of the [Plate Type from column Q] license plates [Plate ID from column A] you have requested on [OrderDate from column O]. Our vendor's "Print-on-Demand" machine must be replaced prior to them being able to produce your license plates. We understand that this creates an inconvenience for you and we will continue to work with our vendor to issue your license plates as soon as we are able, which is anticipated to be by late April. Please review this letter for steps to take until we are able to issue your license plates. We understand that this creates an inconvenience for you. By sending you this letter, we hope to save you another visit to your county motor vehicle office to obtain a new temporary license permit or new stickers for your old plates.

If you are operating a vehicle with a Temporary Registration Permit that will expire prior to receiving your license plates, there is no need to be issued a new Temporary Registration Permit. Please keep this letter in your vehicle. While area law enforcement officers have been notified of the situation, there is a possibility that a law enforcement officer may contact you for the expired Temporary Registration Permit. Please show them this letter.

Alternatively, you may have another Temporary Registration Permit issued at your county motor vehicle office so that you have a current Temporary Registration Permit on your vehicle until your license plates arrive. If you prefer not to wait for your delayed Print-on-Demand license plates order, please contact your county motor vehicle office and request to receive license plates over-the-counter, if your desired license plate type is available out of inventory.

If you are operating a vehicle with pre-existing license plates and without a Temporary Registration Permit, please keep this letter in your vehicle, in the event you are contacted by a law enforcement officer, until you receive your new license plates. If you have any additional questions about receiving a Temporary Registration Permit, or renewing your vehicle registration while continuing to wait for the Print-on-Demand license plate, please contact Division of Motor Vehicles, Vehicle Services Section at 303-205-5608, or contact your county motor vehicle office.

Note to law enforcement personnel: Due to a problem affecting the printing of our "Print-on-Demand" license plates, we have been unable to produce this customer's license plates. We expect to be able to begin producing these license plates by early May. Please contact the Law Enforcement Communications Center if you need to confirm that this customer's vehicle registration is valid. This letter is valid until May 31, 2020.

Thank you for your patience while we continue to work through this situation with our vendor.

Sincerely,

Adam Wilms
Director, Vehicle Services Section
Colorado Division of Motor Vehicles